Extrovert and Introvert Preferences When It Comes to Marketing

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Definitions (from Carl Jung):

Extroverts gain energy with many other people, lose energy alone. Introverts lose energy around lots of people, recharge alone/with a few others.

Extrovert and Introvert Personality Tendencies:

Extroverts

- Bigger is better
- Talk as social glue
- Spontaneity is cool
- Everything public

Introverts

- Smaller is beautiful
- Words have meaning and purpose
- Interaction in a designated role
- Zone of privacy

Marketing That Feels Easier and More Comfortable:

Extroverts

- Spontaneous or interactive writing (blogs, social media, casual customer emails)
- Cold calls, introducing self to strangers
- Talking head videos
- TV interviews
- Interactions with fans (-> standing ovation, lots of likes)
- Unstructured schmoozing in large group
- Chitchat, energy exchange (AM radio, "get to know you" meetings)

Introverts

- Carefully written pieces (blogs, social media, websites, crafted emails)
- Pre-planned calls or no calls, just emails or postal mail
- Scripted and off-camera videos
- Interviews for print
- Interactions in role of teacher, leader, expert (-> heartfelt thanks, one on one)
- Schmoozing in very small group (less than 10); BNI or wellorganized mastermind groups
- Exchange of knowledge or deep feelings (NPR, to-the-point meetings)

Special Offer:

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